

# Newsletter

## Notice

FELINE EXPERTISE, EXPERIENCE, AND EXCELLENCE FOR CATS!

### NEW POLICY NOTICE MULTIPLE CAT HOUSEHOLDS



At this time, due to the critical staff shortages which exists throughout the veterinary profession, we will need to make a change in our policy regarding the reservation of appointments for our clients who wish to bring more than two of their cats to the Cat Clinic and Hospital at the same time. We have had a number of clients make appointments for more than two cats over the past six months who did not cancel their appointment and did not show up at their reserved appointment time. This obviously limits the number of cats that our staff is able to take care of each week, and we take seriously our commitment to seeing all of our client's cats who need attention as quickly as possible.

Effective immediately, if you are making an appointment for more than two of your cats for the same time, we will be asking you for a \$50 deposit per cat to hold that reservation. The amount of the deposit will be credited toward your bill at the end of the office visit. If you need to cancel, and do so 24 hours or more in advance, you will be refunded or credited for that amount. If you fail to notify/cancel the appointment at least 24 hours in advance and do not show up for the appointment, the deposit is nonrefundable.

As always, your courtesy in cancelling your appointment when you are unable to make it is appreciated at least 24 hours in advance to enable us to schedule and see other cats who are in need of veterinary care.

Thank you for your cooperation with this necessary change in our policies.

## KEEP YOUR CATS SAFE FOR HALLOWEEN



**Halloween Safety Tips**

**Be Mindful of *Decorations* for Cats**  
Keep fire hazards, fake webbing, and wires out of cats' reach.

**Provide Cats a *Quiet Area***  
Choose a quiet, sealed off room and provide food, litter, and water.

**No *Candy* for Cats!**  
Many Halloween candies, especially chocolate, are toxic to cats.

**Microchip Your Cat**  
A microchip will help you reunite should a cat dart out the door.

**You Love *Costumes*, Your Cat *Doesn't***  
Respect your cat's feelings and don't force on a costume.

Alley Cat Allies

Alley Cat Allies

The infographic features a purple background with a kitten sitting inside a carved jack-o'-lantern. Icons include a spiderweb, a cat silhouette, candy corn, a microchip, and a cat face. A silhouette of a cat on a broom is visible in the upper right.

## DR. MARK BOCCELLA

Many of you remember Dr. Mark Boccella who has worked with us as a relief veterinarian at the Cat Clinic for over 20 years. He will be back in November, and has committed to working Saturdays, through January 2024. Dr. Donna Hughes will be out for a scheduled time off in that time

period. We are fortunate to have these two skilled and compassionate veterinarians working with Dr. Robert Bebko and the entire staff at the Cat Clinic and Hospital.

Since 1979, we have cared for tens of thousands of Pittsburgh cats and kittens, and we bring our passion for felines to work with us. After 44 years, you know what we love. Every cat is treated like they are our own, and every human companion is treated with kindness and respect. A feline only practice is the truly fear free environment for cats!

**Call for an appointment.....we always make time to see our patients in need!**

**412-681-1122**



The Cat Clinic and Hospital | 5170 Liberty Avenue Pittsburgh, PA 15224 412-681-1122

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